

# Privacy Statement

This website is owned and operated by Montage Inc., and its affiliates and subsidiaries and divisions (collectively, "Montage"). Montage operates, or is affiliated with, the following businesses or divisions: Montage Inc., Montage Furniture Services, Montage Jewelry Care, and Superior Furniture Solutions, Inc. This Privacy Policy explains how Montage and its affiliates, subsidiaries, and divisions (collectively, "we" or "us") collect, use, share and protect the personal information that we collect through this website (the "Site"). We respect your privacy and are committed to maintaining the security of your personal information. Your use of the Site constitutes your acceptance of this Privacy Policy and your consent to the practices it describes. Please review this Privacy Policy periodically as we may update it from time to time. Each time you visit the Site or provide us with information, you are, by doing so, accepting the practices described in this Privacy Policy at that time.

If you provide information to any of the above businesses, it may be shared or combined between current or future Montage Inc. entities and subsidiaries, each of which will use and safeguard the information in accordance with this Privacy Policy.

## Summary

We respect your privacy and are committed to maintaining the security of your personal information. Unless otherwise stated in this Privacy Policy, we will not sell your personal information without your consent. This section gives a brief overview of our data collection and use policies. Please see below for a more detailed discussion of each topic.

*We collect the following information:*

- Personal information that you provide us on a voluntary basis.
- Information that your browser routinely shares with websites.

*We use and disclose the information we collect for the following purposes:*

- To process your claims and purchases and provide the services that you request or register to receive.
- To open, maintain, and service your accounts.
- To assist authorized third-party contractors in order to provide the services that you request.
- To help us improve our Site, understand our users and their preferences, and to promote our products and services.
- To protect our business interests or the rights of others, when required by law, to

cooperate with law enforcement, or in connection with the sale or merger of all or part of our business.

*The Site uses the following tracking technologies:*

- Cookies, web beacons and similar technology that track movement across the Site and keep track of our registered users and their preferences.
- Our current web analytics service is Google Analytics. To understand how Google Analytics collects and processes data, please visit <https://policies.google.com/technologies/partner-sites>.

*Other details about our practices:*

- Although the Site may contain links to other websites, this policy applies only to the Sites owned or operated by us.
- We use your personal information only for the purposes for which it is collected and consistent with this policy, and we retain your information as permitted by applicable law.
- We may update this policy from time to time, but we will allow you to opt in to any material changes in how we use your previously collected personal information.

## **The Information We Collect**

*Personal information that you provide:* We collect personal information when you supply it to us in a request for information, product/service purchase, request for personal notification services, complete a questionnaire, or other communications with us. This personal information may include your name, addresses, phone numbers, e-mail addresses, credit card information, and other personal data.

*Information that your browser routinely shares:* When you visit the Site, we will automatically collect certain information that your browser routinely shares, such as the address (or "URL") of the web site that you came from before visiting our Site (whether this URL is on our Site or not), which pages you visit on our Site, which browser you used to view our Site and any search terms you have entered on our Site. This non-identifiable data helps us understand how visitors use our Site. All such information that is collected on the Site is collected via Google Analytics. We will not attempt to associate this data with any personally identifiable data unless required to do so to cooperate with law enforcement activity or other governmental request or to otherwise comply with the law.

## **What We Do With the Information We Collect**

*To fulfill your request and provide you with the products and services you requested:* We use the personal information that we collect to process your claims and purchases and to provide you the services that you request or register to receive.

*Third parties who provide services and products on our behalf:* We may need to share your personal information with a third party in limited circumstances, such as with third parties who provide services that you have requested or who process your credit card payments. However, we will not sell, publish, share or provide your personal information to any third party without your written consent.

*Statistical Analyses of the information:* We may use an analytics provider, such as Google Analytics, to help us gather statistical information about the visitors to our Site and how they use the Site on an anonymous, aggregate basis but will not associate this data with personally identifiable data unless required to do so to cooperate with law enforcement activity or other governmental request or to comply with law. We may use this information to gain a better understanding of the users of our Site, to improve our Site, and to improve our services and product offerings. Depending on the type of browser and device that you use, you may have the ability to control the type of information that Google Analytics uses. To understand how Google Analytics collects and processes data, please visit <https://policies.google.com/technologies/partner-sites>.

*Business operation, law enforcement and legal actions:* From time to time, Montage may be required to provide personal information in response to a valid court order, subpoena, government investigation, or as otherwise required by law. We also reserve the right to report to law enforcement agencies any activities that we, in good faith, believe to be unlawful. We may release certain personal information when we believe that such release is reasonably necessary to protect the rights, property, and safety of others and ourselves. If there is a sale or merger of the company, division or business unit that operates this Site, we may also transfer the information we have collected in connection with such sale or merger.

### **E-Mail Policy**

Montage collects your e-mail address strictly for the purpose of conducting business with you and does not sell nor share this information to any third party except to our contractors who provide supporting services but only on terms consistent with this policy.

### **Our use of Cookies and Similar Technology**

Montage may employ "cookies" on our sites. A cookie is a small data file that a web site may send to your browser and which may then be stored on your hard drive. Our sites use cookies to simulate a continuous connection -cookies let us "remember" information and allow you to move within areas of our sites without reintroducing yourself or reentering data. No personally identifiable information is stored in these cookies.

## **How We Protect Your Data**

Montage has security measures in place to ensure that your personal information is secured. Montage employs both Secure Sockets Layer and Transport Layer Security (SSL/TLS) to encrypt the data you input on our Site. Montage employs a secure, private network for management and storage of this data. Although we take reasonable precautions to prevent such occurrences, Montage cannot guarantee against any loss, misuse, unauthorized disclosure, alteration or destruction of data, and will not be liable for, any breaches of data security or confidentiality due to system failures or unauthorized access by third parties, or other causes beyond our reasonable control. Montage cannot ensure or warrant the security of any information you transmit to us by e-mail and you do so at your own risk.

## **Changes to Your Information**

We recognize that you may need to correct or update the personal information that you previously provided us. If, for whatever reason, this cannot be done through our Site, you can request that your information be corrected or updated by contacting us at [privacy@montagefs.com](mailto:privacy@montagefs.com)

## **Data Integrity and Retention**

We use the information that we collect about you only for the purposes for which it is collected and consistent with this policy. We keep information provided to us for as long as we believe necessary for our business purposes and as permitted by applicable law.

## **Do Not Track**

At this time the Site does not recognize automated browser signals regarding tracking mechanisms, which may include “do not track” instructions. However, you may be able to change your privacy preferences regarding the use of cookies and similar technologies through your browser.

## **Changes to This Policy**

Montage may revise this Privacy Policy at any time. If we do change this policy, we will post the revised version on this Site, listing the date that this Privacy Policy was revised at the bottom of this page. If we propose to change our policy in a way that would permit us to make additional uses of the personal information that we had previously collected about you, we will obtain your affirmative, express consent before using your information in a materially different way.

## **Contacting Us**

If you believe that personal information you have shared with us has been misused, or if you have any questions or comments about our policies and practices, please

contact us at [privacy@montagefs.com](mailto:privacy@montagefs.com) or send a letter to Montage Inc, Attn: Privacy Manager, 4035 Park East Court, Suite 300, Grand Rapids, MI 49546